Quality ID #427: Post-Anesthetic Transfer of Care: Use of Checklist or Protocol for Direct Transfer of Care from Procedure Room to Intensive Care Unit (ICU) – National Quality Strategy Domain: Communication and Care Coordination

2018 OPTIONS FOR INDIVIDUAL MEASURES:

REGISTRY ONLY

MEASURE TYPE:

Process

DESCRIPTION:

Percentage of patients, regardless of age, who undergo a procedure under anesthesia and are admitted to an Intensive Care Unit (ICU) directly from the anesthetizing location, who have a documented use of a checklist or protocol for the transfer of care from the responsible anesthesia practitioner to the responsible ICU team or team member

INSTRUCTIONS:

This measure is to be submitted <u>each time</u> a procedure including surgical, therapeutic or diagnostic is performed under anesthesia during the performance period and are admitted to an ICU directly from anesthetizing location. There is no diagnosis associated with this measure. It is anticipated that eligible clinicians who provide the listed anesthesia services as specified in the denominator coding will submit this measure.

Measure Submission:

The listed denominator criteria is used to identify the intended patient population. The numerator options included in this specification are used to submit the quality actions allowed by the measure. The quality-data codes listed do not need to be submitted for registry submissions; however, these codes may be submitted for those registries that utilize claims data.

DENOMINATOR:

All patients, regardless of age, who undergo a surgical, therapeutic or diagnostic procedure under anesthesia and are admitted to an ICU directly from the anesthetizing location

DENOMINATOR NOTE: In order to meet the denominator criteria of the measure, a patient must be directly transferred from the anesthetizing location to an ICU. A patient that does not transfer directly to the ICU post-surgery is not included within in the denominator.

Denominator Criteria (Eligible Cases):

All patients, regardless of age

AND

Patient procedure during the performance period (CPT): 00100, 00102, 00103, 00104, 00120, 00124, 00126, 00140, 00142, 00144, 00145, 00147, 00148, 00160, 00162, 00164, 00170, 00172, 00174, 00176, 00190, 00192, 00210, 00211, 00212, 00214, 00215, 00216, 00218, 00220, 00222, 00300, 00320, 00322, 00326, 00350, 00352, 00400, 00402, 00404, 00406, 00410, 00450, 00454, 00470, 00472, 00474, 00500, 00520, 00522, 00524, 00528, 00529, 00530, 00532, 00534, 00537, 00539, 00540, 00541, 00542, 00546, 00548, 00550, 00566, 00561, 00562, 00563, 00566, 00567, 00580, 00600, 00604, 00620, 00625, 00626, 00630, 00632, 00635, 00640, 00670, 00700, 00702, 00730, 00731, 00732, 00750, 00752, 00754, 00756, 00770, 00790, 00792, 00794, 00796, 00797, 00800, 00802, 00811, 00812, 00813, 00820, 00830, 00832, 00834, 00836, 00840, 00842, 00844, 00846, 00848, 00851, 00860, 00862, 00864, 00865, 00866, 00868, 00870, 00872, 00873, 00880, 00882, 00902, 00904, 00906, 00908, 00910, 00912, 00914, 00916, 00918, 00920, 00921, 00922, 00924, 00926, 00928, 00930, 00932, 00934, 00936, 00938, 00940, 00942, 00944, 00948, 00950, 00952, 01112, 01120, 01130, 01140, 01150, 01160, 01170, 01173, 01200, 01202, 01210, 01212, 01214, 01215, 01220, 01230, 01232, 01234, 01250, 01260, 01270, 01272, 01274, 01320, 01340, 01360, 01380, 01382, 01390, 01392, 01400, 01402, 01404, 01420, 01430, 01432, 01440, 01442, 01444, 01462, 01464, 01470, 01472, 01474, 01480, 01482, 01484, 01486, 01490, 01500, 01500, 01502, 01520, 01522,

01610, 01620, 01622, 01630, 01634, 01636, 01638, 01650, 01652, 01654, 01656, 01670, 01680, 01710, 01712, 01714, 01716, 01730, 01732, 01740, 01742, 01744, 01756, 01758, 01760, 01770, 01772, 01780, 01782, 01810, 01820, 01829, 01830, 01832, 01840, 01842, 01844, 01850, 01852, 01860, 01922, 01924, 01925, 01926, 01930, 01931, 01932, 01933, 01935, 01936, 01951, 01952, 01961, 01962, 01963, 01965, 01966

AND

Patient transferred directly from anesthetizing location to critical care unit: 0581F

NUMERATOR:

Patients who have a documented use of a checklist or protocol for the transfer of care from the responsible anesthesia practitioner to the responsible ICU team or team member

Definitions:

Checklist or Protocol - The key handoff elements that must be included in the transfer of care protocol or checklist include:

- 1) Identification of patient, key family member(s) or patient surrogate
- 2) Identification of responsible practitioner (primary service)
- 3) Discussion of pertinent/attainable medical history
- 4) Discussion of the surgical/procedure course (procedure, reason for surgery, procedure performed)
- 5) Intraoperative anesthetic management and issue/concerns to include things such as airway, hemodynamic, narcotic, sedation level and paralytic management and intravenous fluids/blood products and urine output during the procedure
- 6) Expectations/Plans for the early post-procedure period to include things such as the anticipated course (anticipatory guidance), complications, need for laboratory or ECG and medication administration
- 7) Opportunity for questions and acknowledgement of understanding of report from the receiving ICU team

Identification of patient – In the instance the identity of the patient is unable to be confirmed, identification provided by the clinical facility would suffice toward meeting performance of the measure

Numerator Options:

Performance Met: Transfer of care checklist used (0583F)

<u>OR</u>

Performance Not Met: Transfer of care checklist not used (0583F with 8P)

RATIONALE:

The Agency for Healthcare Research and Quality found that "current signout mechanisms are generally ad-hoc, varying from hospital to hospital and unit to unit." (Link to Patient Safety Network - Handoffs and Signouts Article [accessed June 30, 2015]). According to data published by the Joint Commission, communication errors were indicated in 59% of reported sentinel events in 2012 and in 54% of operative/post-operative complications between 2004 and 2012. A 2006 survey among residents at Massachusetts General Hospital found that 59% of respondents reported one or more patients experiencing harm as a result of ineffective patient handoff practices during their most recent clinical rotation. Therefore, a standardized transfer of care protocol or handoff tool/checklist that is utilized for all patients directly admitted to the ICU after undergoing a procedure under the care of an anesthesia practitioner will facilitate effective communications between the medical practitioner who provided anesthesia during the procedure and the care practitioner in the ICU who is responsible for post-procedural care. This should minimize errors and oversights in medical care of ICU patients after procedures.

CLINICAL RECOMMENDATION STATEMENTS:

2014 Institute for Clinical Systems Improvement Perioperative Protocol

To increase efficiency and consistency in the exchange of information, it is recommended that a standard format be developed for giving "report" from one health care clinician to another. This includes, but is not limited to, patient name, procedure, medications given and to be given, pertinent problems, allergies, fluid status, cardiorespiratory status, and

laboratory values received or pending. The receiving health care clinician must be given the opportunity to ask questions and receive answers. It is STRONGLY recommended that this information be given verbally person to person, e.g., for transfer of the patient from the operating/procedure room or post-anesthesia care unit to the intensive care unit, physician-to-physician personal communication is optimal rather than information given through one or more intermediaries.

A structured hand-off is a standardized method of communication to ensure a complete exchange of information occurs when the patient is transitioned from health care clinician to health care clinician whether or not that transition includes a geographic change. It is recommended that a safety checklist be used to note information needed to be handed off to the next caregiver. The kind of information that should be provided during the transition includes the following:

- Patient name
- Type of procedure to be performed, being performed, or performed
- Critical test results
- Patient status
- Recent/anticipated changes in patient condition
- Plan of care/goals
- What to watch for in next interval of care

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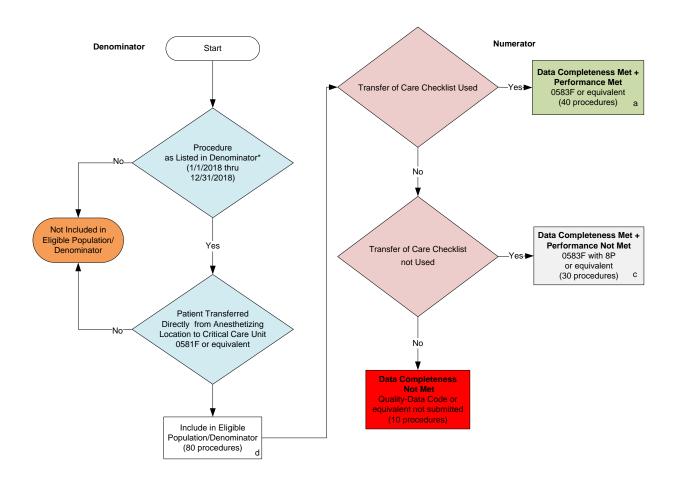
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2018 Registry Flow for Quality ID #427: Post-Anesthetic Transfer of Care: Use of Checklist or Protocol for Direct Transfer of Care from Procedure Room to Intensive Care Unit (ICU)



| SAMPLE CALCULATIONS: |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Data Completeness= Performance Met (a=40 procedures) + Performance Not Met (c=30 procedures) = 70 procedures = 87.50% Eligible Population / Denominator (d=80 procedures) = 80 procedures |
| Performance Rate= Performance Met (a=40 procedures) = 40 procedures = 57.14% Data Completeness Numerator (70 procedures) = 70 procedures = 57.14% |

^{*}See the posted Measure Specification for specific coding and instructions to submit this measure.

NOTE: Submission Frequency: Procedure

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2018 Registry Flow for Quality ID

#427: Post-Anesthetic Transfer of Care: Use of Checklist or Protocol for Direct Transfer of Care from Procedure Room to Intensive Care Unit (ICU)

Please refer to the specific section of the Measure Specification to identify the denominator and numerator information for use in submitting this Individual Specification. This flow is for registry-data submission.

- 1. Start with Denominator
- 2. Check Patient Age
 - a. All Patients Regardless of Age, proceed to check Procedure Performed.
- Check Procedure Performed:
 - a. If Procedure as Listed in the Denominator equals No, do not include in Eligible Patient Population. Stop Processing.
 - b. If Procedure as Listed in the Denominator equals Yes, proceed to check Patient Transferred Directly from Anesthetizing Location to Critical Care Unit.
- 4. Check Patient Transferred Directly from Anesthetizing Location to Critical Care Unit:
 - a. If Patient Transferred Directly from Anesthetizing Location to Critical Care Unit equals No, do not include in Eligible Patient Population. Stop Processing.
 - b. If Patient Transferred Directly from Anesthetizing Location to Critical Care Unit equals Yes, include in Eligible population.
- 5. Denominator Population:
 - a. Denominator Population is all Eligible Patients in the Denominator. Denominator is represented as Denominator in the Sample Calculation listed at the end of this document. Letter d equals 80 procedures in the Sample Calculation.
- 6. Start Numerator
- 7. Check Transfer of Care Checklist Used:
 - a. If Transfer of Care Checklist Used equals Yes, include in Data Completeness Met and Performance Met.
 - b. Data Completeness Met and Performance Met letter is represented in the Data Completeness Rate and Performance Rate in the Sample Calculation listed at the end of this document. Letter a equals 40 procedures in the Sample Calculation.
 - c. If Transfer of Care Checklist Used equals No, proceed to Transfer of Care Checklist Not Used.
- 8. Check Transfer of Care Checklist Not Used:
 - a. If Transfer of Care Checklist Not Used equals Yes, include in Data Completeness Met and Performance Not
 - Data Completeness Met and Performance Not Met letter is represented in the Data Completeness in the Sample Calculation listed at the end of this document. Letter c equals 30 procedures in the Sample Calculation.

- c. If Transfer of Care Checklist Not Used equals No, proceed to Data Completeness Not Met.
- 9. Check Data Completeness Not Met:
 - a. If Data Completeness Not Met equals No, Quality Data Code or equivalent not submitted. 10 procedures have been subtracted from the Data Completeness Numerator in the Sample Calculation.

SAMPLE CALCULATIONS: Data Completeness= Performance Met (a=40 procedures) + Performance Not Met (c=30 procedures) = 70 procedures = 87.50% = 80 procedures Performance Rate= Performance Met (a=40 procedures) = 40 procedures = 57.14% Data Completeness Numerator (70 procedures) = 70 procedures