

Quality Payment PROGRAM



Connect as a Clinician

[Updated 10/23/2025](#)

Table of Contents

[Introduction](#)

[Sign Into the Quality Payment Program](#)

[Navigate to Manage Access](#)

- [No Previously Connected Organizations](#)

- [Previously Connected Organizations](#)

[Verify Your Identity](#)

- [Automatic Verification](#)

- [Manual Verification](#)

[Error Messages](#)

[Return to Manage Access](#)

[Version History](#)

Important!

The clinician role is **view-only role** intended to give **individual clinicians access to their** Merit-based Incentive Payment System (MIPS) **performance feedback**.

This role **isn't** appropriate for third parties or practice representatives.

If you're a third party or practice representative, you'll need the **Staff User** role for your practice or registry organization. Review the **Connect to an Organization** document in the [QPP Access User Guide](#) (ZIP file).

Attention Representatives of Medicare Shared Savings Program (Shared Savings Program) Accountable Care Organizations (ACOs):

Shared Savings Program ACOs have a different Health Care Quality Information System (HCQIS) Access Roles and Profile system (HARP) account creation and Quality Payment Program (QPP) role management process. ACOs will no longer be able to perform these actions on qpp.cms.gov.

If your organization is a Shared Savings Program ACO, please **DO NOT** follow the information in this document. Instead, please refer to the **Medicare Shared Savings Program ACOs: Creating and Managing a HARP Account with a QPP Role in ACO-MS document (PDF)** in the [QPP Access User Guide](#) (ZIP file) for information on how to obtain a HARP account with a QPP Security Official or Staff User role and manage your role in the [ACO Management System \(ACO-MS\)](#). If you are your ACO's QPP Security Official or Staff User contact in ACO-MS, then you can sign in to qpp.cms.gov using your ACO-MS Username and Password.

Please note that the ACO-MS process only applies to representatives of a Shared Savings Program ACO, and not to the Participant TINs in the ACO. Representatives of a Participant TIN will still need to create an account on harp.cms.gov and request and manage their QPP role on qpp.cms.gov, using the information in this resource.

Introduction

We've created a role just for **clinicians** that will allow you to see the information that's relevant and specific to your participation in the Quality Payment Program.

The Clinician Role Lets You:	The Clinician Role:
✓ View your MIPS performance feedback, final score and the payment adjustment information for each practice, virtual group, and APM Entity you're associated with ✓ View your MIPS eligibility details (including low-volume threshold data) for each practice you're associated with ✓ View your APM Incentive information	- x Doesn't require you to request access to each practice, virtual group, or APM Entity you're associated with - x Doesn't allow you to see information about the other clinicians in your practice - x Doesn't allow you to submit data - x Doesn't allow you to preview your public reporting data for Physician Compare or successor website

Getting Started

Sign In to the Quality Payment Program

1. Go to qpp.cms.gov and click **Sign In** on the upper right-hand corner.
 - Enter your **User ID** and **Password** and then click **Sign In**.
 - Check **Yes, I agree** next to the Statement of Truth.

Note: You'll be prompted to provide a security code from your two-factor authentication.

Home /

QPP Account

Sign in to QPP

User ID

Password [Show password](#)

[Forgot user ID or password](#)

If you are a representative of a Shared Savings Program ACO and can access the ACO Management System (ACO-MS), then you can sign in to QPP using the same User ID and Password.

Sign in >

OR

Register for QPP

Returning users:

Sign in with the same credentials you've previously used.

New users:

Sign in with your newly created HARP credentials.

Don't have an account?

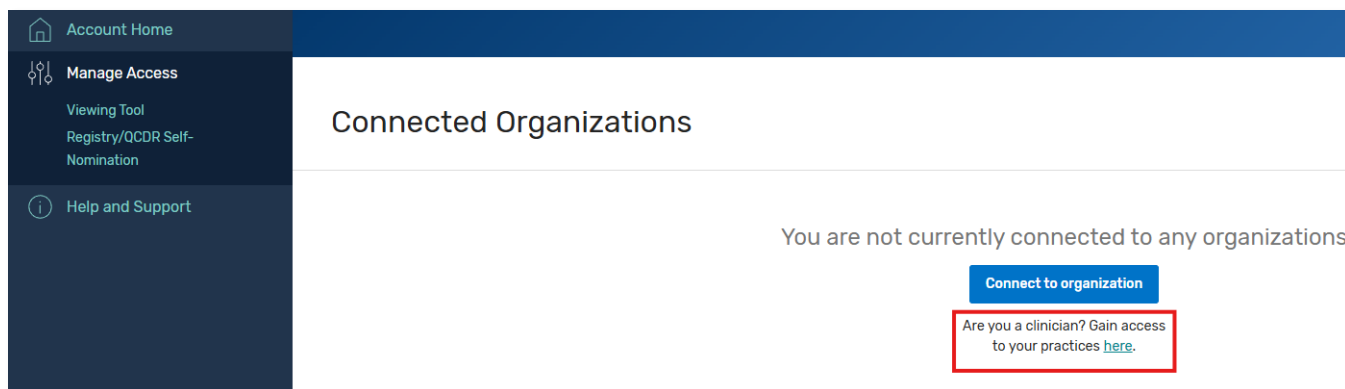
Select [Register](#) next to Sign In and review the **Register for a HARP Account document** in this guide.

Navigate to Manage Access

Click **Manage Access** found in the left-hand navigation pane. The information displayed in your **Manage Access** depends on whether you connected to an organization. If you need to connect to your practice please see [Step 2a. Connect to an Organization](#).

You Have No Connected Organizations

Click here under the Connect to Organization button.



After you click here, your request to connect as a clinician will be submitted and you'll move onto the [next step](#) of where we'll **verify your identity**.

You Have One or More Connected Organizations

You'll see the organizations you already have permission to access. Click **Connect to Another Organization** to connect to all of your organizations as a clinician.

The screenshot displays the 'Manage Access' interface. On the left, a dark sidebar contains a list of navigation items: 'Account Home', 'Registration', 'Eligibility & Reporting', 'Performance Feedback', 'Doctors & Clinicians Preview', 'Exceptions Application', 'Targeted Review', 'Reports', 'Manage Access' (highlighted with a red box), and 'Registry/QCQR Self-Nomination'. The main content area has a blue header with 'Manage Access' and a breadcrumb 'Account Home /'. Below the header, the 'Connected Organizations' section features a link 'Connect to another organization' (highlighted with a red box). Three tabs are visible: 'Virtual Groups', 'APM Entities', and 'Practices' (selected). Under the 'Practices' tab, it indicates '3 Practices'.

Select the Individual Clinician Organization Type

Select **individual clinician** to continue to the [next step](#) where you'll be asked to verify your identity.

1
Organization

2
Identity

3
Submitted

Select Organization Type

☐ Practice ⓘ

☒ Individual Clinician ⓘ

☐ APM Entity ⓘ

i If you are a representative of a Shared Savings Program (SSP) ACO, you must contact your ACO to get a QPP Security Official or Staff User role via the [ACO Management System \(ACO-MS\)](#).

☐ Registry ⓘ

☐ Virtual Group ⓘ

[Cancel Connect to Organization](#)[Continue >](#)

Verify Your Identity

Automatic Verification

We use the name from your HARP account (that you used to sign in to gpp.cms.gov) to identify who you are and the organizations you're associated with.

- If there's an **exact, unique match** between the name on your HARP account and your name as displayed on the [QPP Participation Status Lookup Tool](#), we'll display a list of practices you're associated with in our systems.

If you recognize these practices and the information displayed is correct, click **Verify**.

Once you click **Verify** and your request is processed successfully, you will [return to Manage Access](#) to view your connected practices.

here.' A red arrow points from the 'VERIFY' button to a text box on the right."/>

Your Name	LAURA COLBURN
NPI	0123456789
Organizations	GREENVILLE MEDICAL CLINIC
	HAMPTON MEDICAL CLINIC
	GREENVILLE PODIATRY
	ARLINGTON MEDICAL CENTER

[VERIFY](#)

If you don't recognize any of these organizations, try connecting manually [here](#).

What if the listed organizations are incorrect?

If the organizations associated with your information are **incorrect**, click **here** below **Verify**.

This will initiate the [Manual Verification](#) process where you'll be prompted to provide **additional information** to verify your identity and identify your associated organizations.

Manual Verification

You'll begin the manual verification process if there is **NOT an exact, unique match** between your name on your HARP account that's used to sign in to qpp.cms.gov and

The screenshot shows a three-step progress bar at the top: 1 Organization, 2 Identity (current step), and 3 Submitted. Below the progress bar, it says 'Step 2 of 3' and 'Verify Your Identity'. The instructions state: 'Provide your NPI number, Social Security Number (SSN), and a PTAN associated with one of your practices.' There are three input fields: 'Clinician NPI number' (with example 0004567890), 'Clinician SSN' (with example 000456789), and 'Practice PTAN' (with example 3Abn5). At the bottom, there is a 'Cancel Connect to Organization' link, a '< Back' button, and a 'Submit' button.

- Your name as displayed the [QPP Participation Status Lookup Tool](#), **OR**
- You have indicated the practice information looks incorrect.

If the information is incorrect, you'll be prompted to provide the following information needed to verify your identity and determine which organizations you're associated with as a clinician:

- Your NPI
- Your SSN
- Your PTAN (Provider Transaction Access Number; can be any of those listed for you in PECOS)

What's a PTAN and How Can I Find Mine?

A PTAN is a Medicare-only number issued by MACs upon a provider's enrollment to Medicare. A clinician will have one NPI and one, or more, PTAN(s) based on their relationships with medical groups or practices, in which separate PTANs are assigned. A clinician's PTAN(s) can be found in [PECOS](#).

1. Log in to internet-based [PECOS](#).
2. Select **My Associates** on [PECOS](#) home page.
3. Select **View Enrollments** by applicable individual or organizational enrollment.
4. Click on View **Medicare ID Report**
5. PTAN(s) are listed in **Medicare ID** column.

Once you submit a manual verification request, we'll verify your identity and connect you to your associated organizations. You'll see the organizations you're connected to within your **Manage Access**.

Error Messages

If there's an error processing your request, you'll receive an error message.

Below is a list of the error messages you may encounter, along with guidance on how to troubleshoot the error.

Error Message	Error Cause	Suggestion
Unknown error while requesting NPI association	Unknown	Re-enter information or contact Service Center for assistance
No unique clinician with this name was found in eligibility	When search eligibility data: - No clinicians were found with the name that was entered; or - More than one clinician with the same name was found when searching eligibility data	Verify Information in HARP/PECOS Re-enter name
You must provide all required information to complete this request.	Your request is missing an NPI, PTAN, or TIN	Verify all required fields have been filled out
We couldn't verify the information you provided. Please try again.	Your entered an invalid NPI, PTAN, or Social Security Number (SSN) combination	Verify all the information that has been input is accurate and up to date

If the issue persists, you can also close out of your current **Connect to an Organization** attempt and submit a new request later or contact the Quality Payment Program for assistance.

Return to Manage Access

After you have successfully completed the verification process, you'll return to the **Manage Access** page. On this page you will see that you have been assigned the **Clinician Role** for all your connected practices.

If you have a Staff User or Security Official role for other organizations, you'll see those roles associated with those organizations listed on the page, too.

If you're connected to an APM Entity or virtual group, you won't see these organizations listed on the **Manage Access** page.

You will see these organizations listed when you click **Performance Feedback** in the left-hand navigation.

The screenshot displays the 'Manage Access' page. On the left is a dark blue sidebar with the user's name 'Laura Colburn' at the top. Below it are navigation links: 'Home', 'Eligibility & Reporting', 'Performance Feedback', 'Manage Access' (which is highlighted), and 'Help and Support'. At the bottom of the sidebar is a 'COLLAPSE' button. The main content area has a teal header with the title 'Manage Access'. Below the header, it says 'Connected Practices (4)' with a link 'Connect to another organization'. There are four entries, each for a medical clinic. Each entry shows the clinic name, its TIN, address, and the user's role as 'Clinician' with an 'Edit Role' link.

Practice Name	TIN	Address	Your Role
Greenville Medical Clinic	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role
Hampton Medical Clinic	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role
Greenville Podiatry	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role
Arlington Medical Clinic	#1234567890	5200 Manchester Ln., Greenville, OH 01234	Clinician Edit Role

Version History

Date	Change Description
10/23/2025	Updated workflows and screenshots to align with current system functionality.
09/13/2024	Updated QPP Access User Guide link on page 1.
11/04/2021	Updated to include Shared Savings Program ACO Management System (ACO-MS) callout in Introduction.
08/04/2021	- Updated table in Introduction to include that clinicians with the clinician role can't review preliminary performance feedback. - Updated screenshot in individual clinician organization type section.
7/24/2020	Updated to include table with detailed information regarding error messages.
3/20/2020	- Updated to clarify that this role doesn't let a clinician preview their public reporting data for Physician Compare (or successor website). - Added Quality Payment Program contact information for those who are hearing impaired.
12/2/2019	- Clarified that this is a view-only role and shouldn't be requested by anyone who isn't a clinician. - Updated to indicate this role lets a clinician view their APM Incentive information.
7/1/2019	Original posting.