

Performance Year 2023 MIPS EUC Reweighting Requests for Change Healthcare Cyberattack: Extension Guide

Purpose: This resource provides information about the extension for Merit-based Incentive Payment System (MIPS) PY 2023 Extreme and Uncontrollable Circumstances (EUC) performance category reweighting requests, reviews how data submission affects performance category reweighting requests, and provides step-by-step instructions with screenshots for using the targeted review form to submit your PY 2023 MIPS EUC reweighting request.

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Background

As announced through the Quality Payment Program (QPP) listserv on September 23, 2024, we're providing another opportunity to submit MIPS performance category reweighting requests for the 2023 performance year due to the Change Healthcare cyberattack in late February.

Any clinician, group, subgroup, virtual group, or Alternate Payment Model (APM) Entity that wasn't able to submit their MIPS data because of the Change Healthcare cyberattack can request reweighting.

- Due to technical limitations, we're unable to reopen the 2023 MIPS EUC Exception Application form in our system.
- Because of these technical limitations, **we're allowing PY2023 MIPS EUC reweighting requests under our MIPS EUC Exception policy to be submitted through the Targeted Review form until October 11, 2024, at 8 p.m. ET.**

IMPORTANT!

Don't submit this request through the EUC Exception Application.

You must use the Targeted Review application.

The EUC Exception Application form currently accessible on qpp.cms.gov is for PY 2024 only.





Data Submission and Performance Category Reweighting

Individuals, Groups, Subgroups and Virtual Groups

In accordance with our EUC policies for individuals, groups, subgroups, and virtual groups, we won't reweight any performance category for which we've received data. Please note that when fewer than 2 performance categories are scored (meaning 1 category is weighted at 100% of the final score, and the others are weighted at 0%), the clinician or group will earn a 2023 final score equal to the performance threshold and the MIPS eligible clinician(s) will receive a neutral payment adjustment in payment year 2025, unless a higher final score is available.

APM Entities

In accordance with our EUC policies for APM Entities, data submission for an APM Entity won't override performance category reweighting. Furthermore, APM Entities must include all performance categories in their reweighting request. If performance category reweighting is requested and approved, the MIPS eligible clinicians in the APM Entity will receive a 2023 final score equal to the performance threshold and a neutral MIPS payment adjustment in the 2025 payment year.

Submitting 2023 Reweighting Requests (Instructions and Screenshots)

Step 1. Sign in to qpp.cms.gov

Step 2. Click **Targeted Review** on the left-hand navigation and “Add New Targeted Review”

Jane Doe

- Account Home
- Registration
- Eligibility & Reporting
- Performance Feedback
- APM Incentive Payments
- Doctors & Clinicians Preview
- Exceptions Application X
- Targeted Review** ✓
- Reports
- Manage Access
- Help and Support

Targeted Review

Performance Year (PY) 2023

Aug 12, 2024
2023 Targeted Review Submission Period Opens

Oct 11, 2024
2023 Targeted Review Submission Period Closes

Current Activity Period: 2023 QPP Targeted Review window is open
The window for Targeted Review is now open. Please submit your request for review by October 11, 2024 8PM EST. There are 28 days left.

YOUR TARGETED REVIEWS (3) ☒ Hide Withdrawn (0) | PERFORMANCE YEAR **2023** More Filters **+ ADD NEW TARGETED REVIEW**

The EUC Exception Application form currently accessible on qpp.cms.gov is for PY 2024 only.

DON'T select Exceptions Application from the left-hand navigation if you're requesting reweighting for PY 2023.

Step 3. Click “Add New Targeted Review”

The screenshot shows a yellow banner at the top with the text: "Current Activity Period: 2023 QPP Targeted Review window is open". Below this, in smaller text: "The window for Targeted Review is now open. Please submit your request for review by October 11, 2024 8PM EST. There are 24 days left." Below the banner is a white bar containing the text "YOUR TARGETED REVIEWS (4)", a checkbox labeled "Hide Withdrawn (0)", a "PERFORMANCE YEAR" dropdown menu set to "2023", and a "More Filters" dropdown. On the right side of this bar is a blue button with a white plus icon and the text "ADD NEW TARGETED REVIEW". This button is highlighted with a red rectangular border.

Step 4. Select your Application Type and provide the required identifying information.

The screenshot shows a form titled "Add New Targeted Review". Under the heading "Application Type", there are four radio button options: "Individual", "Virtual Group", "Group" (which is selected), and "Subgroup". Below these is an "APM Entity" option. Further down is a "Group TIN" field with a question mark icon, containing the number "123456789". At the bottom of the form are three buttons: "CANCEL", "SAVE", and "SAVE & CONTINUE >".

Your application type is the level at which performance category reweighting requests will be approved or denied.

For example, **if you intended to participate as a group but your group was impacted by the Change Healthcare cyberattack, select “Group”** to ensure that reweighting was applied to the **group’s final score**, which would include clinicians that weren’t individually eligible.

Step 5. Identify your MIPS reporting option.

Individuals, groups, and virtual groups.

- If you didn't submit any data, select "Traditional MIPS" as your Reporting Option.
- Otherwise, select the Reporting Option that matches how you submitted data. **Remember:** We won't reweight performance categories for which data was submitted.

APM Entities.

- You'll most likely select APM Performance Pathway as your Reporting Option.
- **Remember:** If your request is approved, the MIPS eligible clinicians in the APM Entity will get a neutral payment adjustment even if the APM Entity submitted data.

Reporting Option? * ?

☒ Traditional MIPS

☐ APM Performance Pathway (APP)

☐ MIPS Value Pathway (MVP)

Step 6. Provide contact details.

Additional Access

Additional Staff Access Email(s) ?

Enter email address(es)

Hit enter/comma after each entry to add multiple

This field lets you provide additional email addresses for other staff members. These people will receive emails about the status of this request, including approval or denial notifications.

Step 7. Select your performance categories for reweighting.

Performance Categories *

- ☐ Quality ?
- ☐ Improvement Activities ?
- ☐ Promoting Interoperability ?
- ☐ Cost ?
- ☐ Additional Awarded Bonus Points ?

Individuals, Groups, Subgroups, and Virtual Groups

For simplicity, you can select all performance categories.

If your request is approved, we won't reweight any performance category for which data was submitted/is available.

APM Entities

You can only request reweighting for all performance categories.

If your request is approved, we'll reweight all performance categories to 0% regardless of data

Step 8. Select “Extreme and uncontrollable circumstances” as your issue.

Issue Selection

Select the most applicable criteria that describes the issue you, or those you are requesting on behalf of, experienced. Complete the additional fields that populate after your selection. When applicable, please attach any supporting documentation that may support your claim.

Issue Selection *

- ☐ Submission ?
- ☐ Eligibility and/or special status determination(s) ?
- ☒ Extreme and uncontrollable circumstances ?
- ☐ Measure/activity issues ?
- ☐ General/additional issues ?

Select “Extreme and uncontrollable circumstances”

Step 9. Enter your zip code and provide dates and details of the circumstance.

Where did the extreme and uncontrollable circumstance(s) happen? *

Zip Code Baltimore, MD (United States)

When did the extreme and uncontrollable circumstance(s) take place? *

Start Date* To End Date*

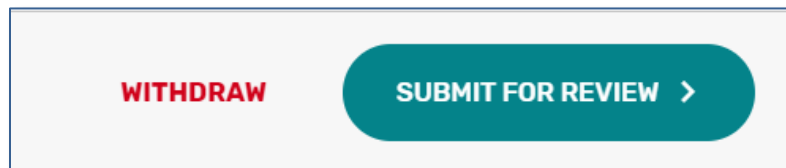
☐ Still persists

Please provide the specific details outlining the circumstance(s) of this Targeted Review request. *

CHANGE HEALTHCARE CYBER ATTACK. These are the details of how it affected our practice's ability to submit data.

You must specify that you're submitting an extreme and uncontrollable circumstances request due to the Change Healthcare cyberattack.

Step 10. Scroll to the bottom of the page and click “Submit for Review”.



Where Can I Learn More?

Contact the Quality Payment Program Service Center at 1-866-288-8292 or by e-mail at: QPP@cms.hhs.gov (Monday-Friday 8 a.m. - 8 p.m. ET). To receive assistance more quickly, please consider calling during non-peak hours—before 10 a.m. and after 2 p.m. ET. Customers who are hearing impaired can dial 711 to be connected to a TRS Communications Assistant.

Version History

Date	Change Description
9/23/2024	Original Posting